



# Community Connect

**Trip 1: Hidden Gems of the Kathmandu Valley: Culture, Crafts, and Nature**







## **Namaste! Welcome to a Journey That Means More**

At Community Homestay Network (CHN), we invite you to experience travel that goes beyond sightseeing. We are a social enterprise redefining tourism in Nepal by connecting travelers with local communities through immersive, responsible, and meaningful experiences.

Working with over 50 villages across the country, our Community Circuits offer curated, multi-day journeys that celebrate culture, food, and craft—guided by the very people who call these places home. Hosted in warm, welcoming homestays and guided by locals—many of them women—these circuits are more than just holidays. They are transformative exchanges that generate real impact. We had the immense honor to be recognized as one of Time Magazine's 'The World's Greatest Places of 2025'! This honor has strengthened our commitment to provide authentic cultural experiences and responsible tourism in Nepal.

## **Why Our Circuits Matter: Travel with Purpose**

Our circuit is thoughtfully designed to offer local experiences with local people at the centre while also keeping your needs and comfort in mind. This mix lets you enjoy the familiar amenities of hotels with their own unique character while also experiencing the warmth and hospitality of Nepali homes across diverse cultures. Every circuit you join contributes directly to:

- Preserving Indigenous Cultures: From Newar to Brahmin communities, your journey helps safeguard traditional customs, languages, festivals, and ways of life.
- Empowering Women: Many of our hosts, guides, and even drivers are women—challenging norms and leading their communities through tourism.
- Strengthening Local Economies: We ensure fair wages and community ownership, meaning your money stays where it's most needed—in the communities.
- Promoting Sustainable Practices: We say use electric or hybrid vehicles where possible, and champion low-impact travel that respects the land.
- Fostering Intergenerational Learning: Join locals in cooking traditional meals, learning age-old crafts, and hearing stories passed down through generations.

These aren't just trips—they're investments in people, culture, and the planet.

### **Real People. Real Impact.**

In 2024 alone, we welcomed over 7,900 travelers from 45 countries, impacting 1,996 individuals, including 916 women across 28 communities. These travelers didn't just visit—they shared meals, built relationships, and contributed to long-term change.

Through tourism, we also provide training in leadership, hospitality, and entrepreneurship. To date, we've formed 46 partnerships with businesses, local governments, and impact-driven organizations to further inclusive, community-led development.

By choosing this Community Circuit, you're supporting livelihoods, celebrating culture, and becoming part of a movement.

Welcome to travel that transforms—for you and for the communities you visit.

### **More on the trip:**

From sharing a meal with the families in the local community to exploring the cobbled streets of Bhaktapur and learning to make local crafts, this trip will take you to soak in the culture and community and make connections with the local people that are often forgotten while chasing the highlights.

This journey is an immersive exploration of Kathmandu Valley's hidden culture, which highlights its vibrant communities, age-old traditions, and natural beauty. Your trip begins away from the bustling city of Kathmandu to the lesser-explored towns and villages. Starting with observing intricate woodcarving and roaming the alleyways in Bungamati to learning Ranjana Lipi script and preparing momo with the local women of Kirtipur, you'll witness firsthand the resilience, artistry, and hospitality of Newari people. While in Nagarkot, you'll craft traditional items like Tapari and Batti with locals and enjoy nature while doing yoga and hiking through lush landscapes, offering you a representation of both culture and nature within the Kathmandu valley. Your stay in homestays will further help you to deepen the bond with the community as you share meals, conversations, and traditions with your host families.

This trip will undoubtedly resonate with individuals who want a deeper understanding of Nepalese life, to immerse themselves culturally, and to forge connections with the locals of the community.

### What Sets This Circuit Apart

- Electric and hybrid vehicles wherever possible for lower emissions
- Women in leadership
- Community Homestays owned and operated by local communities
- Farm-to-table meals, organic gardens, and local wine
- Slow-paced travel that fosters deep connection and reflection

### Highlights:

- Experience the rich 'veiled' Newari culture and tradition in Bungamati, engage with local artisans, and learn about wood carving and farming.
- Explore Kirtipur with local hosts, learn Ranjana Lipi script, and enjoy a local Aila (liquor) tasting while knowing the efforts to preserve this ancient script.
- Participate in a hands-on cooking class that has joined the community women together by preparing momos, a popular Nepali delicacy.
- Experience the serene atmosphere of Namobuddha surrounded by pine forests and panoramic Himalayan views, enriched by the spiritual presence of the sacred Namobuddha Monastery.
- Learn to make Tapari (leaf plate) and Batti (cotton wick) from community members of Nagakort.
- Practice Hatha Yoga, followed by a hike to the spiritual Jalpa Devi Temple guided by local guide
- Explore the ancient town of Bhaktapur, known for its rich Newar culture, intricate wood and brick architecture, and vibrant temples
- Engage in a mask-painting workshop and craft your own souvenir guided by a skilled local artisan.

### *Trip Impacts:*

- Women-Led Community Tourism

Support and participate in women-led community tourism initiatives, such as community homestays and local experiences like momo-making classes. These initiatives empower women by providing them with leadership roles and opportunities to share their culture and skills, enriching the travel experience for visitors while promoting community empowerment.

- Economic Empowerment

Engage with local artisans in Bungamati and Bhaktapur through craft workshops that support economic empowerment and sustainably preserve traditional activities. By learning from and participating in these experiences, travellers contribute to the livelihoods of these artisans and help maintain cultural traditions.

- Cultural Preservation

Participate in experiences that sustain and promote cultural heritage, such as learning the Ranjana Lipi script. Engaging in these activities not only educates travellers about local customs and histories but also ensures that these traditions continue to thrive.

- Sustainability

Encourage environmentally friendly crafts, such as Tapari and Batti making in Nagarkot, while promoting sustainable practices. By choosing to support eco-conscious artisans, travellers contribute to the conservation of natural resources and the promotion of sustainable livelihoods.

- Local Economic Support

Explore off-the-beaten-path destinations and participate in initiatives developed and led by local communities. This approach supports community-led tourism and helps distribute the economic benefits of tourism more equitably, fostering resilience in less-visited areas.



## Day 1 ARRIVAL

**Activities** : International Airport Arrival Transfer, Sound Healing and Dinner at [Avata Wellness](#)

**Accommodation** : [Traditional Comfort](#) or Similar

Welcome to Nepal!! As you exit baggage claim/customs on arrival at Kathmandu Airport, there will be a security check who will be collecting your baggage tag. Please note that there are trolleys available at the airport which are free to use.

As you walk down the tunnel to the arrival lounge, you will find many people showing various placards and waiting anxiously. Please do not get confused and look out for our airport representative who will be amongst the crowd waiting to welcome you with your name written on the placard. Our airport representative will assist you with your vehicle.

You will be received with a placard having your name in the arrival hall. The luggage will be loaded in the car and you will be transferred to the hotel in Kathmandu.

After check-in, you can take the time to freshen up before you move to [Avata Wellness](#), for a sound healing session to recover from the jet lag. Avata is one of the best wellness centers in Kathmandu with a serene environment, trained practitioners and instructors.

[Sound healing](#) is an ancient practice that uses vibrations from instruments like singing bowls, gongs, and chants to promote well-being. Rooted in Himalayan and Tibetan traditions, it aims to restore balance by harmonizing the body's energy centers.

The sound healing is followed by an orientation dinner at [Nourish](#) by Avata.

Thereafter, you will be transferred back to your hotel.

**Traditional Comfort** Boutique Hotel blends Nepalese traditional hospitality and architecture with modern amenities for a truly enriching experience. Committed to sustainability, it supports the local economy while reducing environmental impact through measures like eliminating single-use plastics and using solar energy. The hotel's name reflects its dedication to preserving cultural values while offering contemporary comfort. Guests enjoy genuine Nepali hospitality while contributing to responsible tourism.

**Activities** : Exploring [Bungamati](#), Traditional Newari wood carving, Khokhana Sightseeing

## Day 2 BUNGAMATI

*Drive Duration* : 45 minutes approx.

*Accommodation* : [Kirtipur Community Homestay](#)

Today, you'll head to Bungamati, a traditional Newari town renowned for its centuries-old woodcarving heritage. [Newari woodcarving](#) is deeply rooted in both spiritual symbolism and architectural design, shaping the identity of temples, homes, and courtyards across the valley. During your guided walk, you'll visit the revered [Rato Machhindranath Temple](#), an important pilgrimage site, along with several local viharas (Buddhist monasteries) and neighborhood temples that reflect the town's unique blend of Hindu and Buddhist traditions. You'll also step into artisan workshops for a hands-on woodcarving session, learning the skill and its cultural significance directly from master craftsmen.

A short drive will take you to [Khokana](#), another charming Newari village known for its mustard oil production and traditional lifestyle.

Tonight, you'll stay at the [Kirtipur Community Homestay](#), hosted in modern concrete homes that reflect contemporary Nepali living. While the houses are more recent in design, the village walk will take you past beautifully preserved traditional Newari buildings, offering a glimpse into the area's architectural legacy. Clean rooms, hygienic kitchens, and warmly prepared home-cooked meals ensure comfort, but as always, it's the heartfelt hospitality that leaves the strongest impression.

## Day 3 KIRTIPUR

*Activities* : [Kirtipur Town](#) Excursion with Hosts and [Cooking Momo](#) with Community Women

*Drive Duration* : 30 mins approx.

*Accommodation* : Kirtipur Community Homestay

Today, you'll explore the culturally rich town of [Kirtipur](#), a historic Newari settlement known for its elevated views and timeless charm. Guided by your local hosts, you'll visit some of its most cherished landmarks, including the ancient [Bagh Bhairab Temple](#), the hilltop [Umamaheshwar Temple](#), and the serene [Chilanchu Stupa](#)—each revealing layers of Kirtipur's deep spiritual and architectural heritage.

Later in the evening, you'll take part in a hands-on [momo-making class](#) with community women. Learn to prepare these beloved Nepali dumplings from scratch—mixing fillings, folding dough, and sharing stories in a relaxed, friendly environment.

## Day 4 DHULIKHEL

**Activities** : [Ranjana Lipi Experience](#), Transfer to [Namobuddha](#) and Evening at Leisure

**Drive Duration** : 1 hour 15 mins approx.

**Accommodation** : [Namobuddha Resort](#)

The following morning kicks off early with visit to Aanandadi Lokeshwar Temple, a temple sacred to the locals where you have to walk 10 minutes approx. uphill to reach the site. After returning, you will be engaged in a serene Ranjana Lipi workshop. Learn to write the ancient Newari Script with an experienced instructor. Taste a local alcoholic drink ' Aila' while you are learning to write the letters and also enjoy a Newari Set meal, Samay Baji. This meal is a 'must have' in festivities for the Newari Communities. You will be writing using traditional bamboo pens with ink along with enjoying delicious Newari cuisine.

After the workshop, you will be transferred to Namobuddha. Your stay tonight is at the [Namobuddha Resort](#), an eco-conscious retreat nestled in nature. With its fresh air, organic gardens, and tranquil setting, it's the perfect place to slow down and recharge.

**Namo Buddha Resort** is built in a traditional Newari style, surrounded by organic farmland, flower gardens and a forest, . Here, where we encourage sustainable methods of cultivation are encouraged as well as preservation of natural wildlife habitats. Perched on a hilltop at 1800m, just outside the Kathmandu Valley, Namo Buddha Resort is an oasis of peace and tranquility, offering spectacular views of the Himalayan mountain range on clear days. Within easy reach of Kathmandu, but it is away from the bustle of the city.

## Day 5 NAGARKOT

**Activities** : Transfer to [Nagarkot](#), Experience [Tapari and Batti Making](#)

**Drive Duration** : 1 hour 30 mins approx.

**Accommodation** : [Nagarkot Community Homestay](#)

Today, visit the [Namobuddha Monastery](#), a revered Tibetan Buddhist site set atop a peaceful hilltop. The monastery offers a serene atmosphere with stunning Himalayan views, making it a spiritual and scenic highlight of any visit. Afterwards, you will travel to [Nagarkot Community Homestay](#), operated by the close-knit Banstola community, where the charm of their local traditions, stunning Himalayan views, and authentic cultural exchanges await you.



## Day 6 NAGARKOT

Upon arrival in Nagarkot, you'll be welcomed by your hosts with traditional garlands and heartfelt hospitality. After settling in, you'll explore the village and take part in hands-on activities with local women, [making tapari](#)- biodegradable leaf plates used in everyday and ritual meals, and [batti](#), cotton wicks prepared for prayer lamps. These simple yet meaningful crafts connect you with everyday cultural practices that often go unnoticed but carry deep traditional value.

Tonight, you'll stay at the [Nagarkot Community Homestay](#), where each home features modest but clean, with basic amenities and warm, home-cooked meals. It's a place where nature, simplicity, and genuine connection come together to create a memorable stay.

**Activities** : Morning [Hatha Yoga Session](#), Hike to Jalpa Devi Temple, Cooking with Hosts

**Hike Duration** : 2 hrs approx.

**Accommodation** : [Nagarkot Community Homestay](#)

Your day begins with a peaceful [Hatha yoga session](#) led by a local instructor. This mindful practice helps you stretch, breathe, and center yourself before the day's adventures. After a hearty breakfast prepared by your hosts, you'll set off on a hike to Jalpa Devi Temple. Located at one of Nagarkot's highest points, this hilltop shrine holds deep spiritual significance for the local community and offers sweeping views of the surrounding valley and hills.

In the evening, return to the homestay to join your hosts in the kitchen. You'll take part in cooking a traditional dinner, using local produce—some of it freshly picked from the backyard garden. As you chop, stir, and season side-by-side with your host family, you'll learn about Nepali home cooking, regional spices, and the rhythms of daily life in the hills.

Your night is spent again at the [Nagarkot Community Homestay](#), where clean rooms, home-cooked meals, and the warm, grounded hospitality of your hosts continue to make you feel at home amidst the hills.

## Day 7 KATHMANDU

**Activities** : [Bhaktapur](#) Sightseeing, Mask Painting, Transfer to Kathmandu Hotel

**Drive Duration** : 1 hr 45 mins approx.

**Accommodation** : [Traditional Comfort](#) or Similar

## Day 8 DEPARTURE

Today, you'll explore [Bhaktapur](#), one of the Kathmandu Valley's three ancient kingdoms and a living museum of Newari heritage. As you walk through its cobbled lanes and admire the intricately carved palaces, pagodas, and courtyards of [Bhaktapur Durbar Square](#), you'll gain a deep appreciation for the city's medieval craftsmanship and spiritual symbolism that continues to shape its identity.

Before returning to Kathmandu, you'll stop in Thimi, a nearby artisan town famous for its vibrant pottery and ritual masks. Here, you'll join a [mask painting workshop](#) with a local artist. After a short introduction to the cultural meaning behind these traditional masks—often used in festivals and sacred dances—you'll learn basic painting techniques and patterns. You'll take home your own hand-painted creation as a colorful reminder of your time in the valley.

Your evening ends back in [Kathmandu](#) at [Traditional Comfort](#) or a similar heritage-inspired hotel, offering a calm and cozy retreat after a day immersed in culture and creativity.

**Activities :**

**Accommodation :**

As per airlines regulation, travelers need to check in at their respective airlines counter at around 3 hours before the scheduled flight time.

Your booked airport transfer will be at your hotel, ready to take you to the airport. Depending upon the traffic on the road, the drive from your hotel to the airport may take around 30 minutes or more.

At the airport, security will check for your flight ticket - either hard copy or on your mobile along with your passport before you are allowed to enter the departure hall.

### Trip Cost Includes:

- All the mentioned ground transfers
- Escorting guide for 7 Days
- Sound Healing and Dinner at Avata
- 2 nights at Hotel in Kathmandu in BB Basis
- 2 Night at Kirtipur Community Homestay in Full Board Basis
- 1 Night at Hotel in Dhulikhel in BB Basis
- 2 Nights at Nagarkot Community Homestay in Full Board Basis
- Local Guide for Nagarkot-Nala Hike and Shanti Stupa Hike

- Wood Carving followed by lunch in Bungamati
- Hatha Yoga Instructor at Nagarkot
- Tapari and Batti Making at Nagarkot
- Momo Cooking at Kirtipur
- Ranjana Lipi and Aila Experience in Kirtipur
- Mask Painting at Thimi

**Trip Cost Does not Includes:**

- Any personal expenses
- Any flight fees
- Any visa fees
- Any travel and medical insurance
- Any entrance fees
- Any experience, transport or meal not specified as included.



## Additional Information:

### Accommodation

Throughout the trip, we prioritize accommodations that align with our commitment to sustainable and community-based tourism. While some destinations offer deluxe hotels and lodges, the core of this journey focuses on immersive, locally-run stays, particularly homestays and boutique lodges that engage in sustainable practices.

In Kathmandu, you'll stay at [Traditional Comfort](#) or similar standard hotel, offering a comfortable and convenient base for city exploration. These properties reflect Nepalese heritage while providing modern amenities such as quality bedding and Wi-Fi. They are well-located in the heart of Kathmandu, giving you easy access to local landmarks and ensuring a reliable and restful stay.

In Kirtipur, you'll experience a [homestay](#) run by local families, where you'll be immersed in the Newari culture. The accommodations are simple yet clean, offering comfortable rooms with basic furnishings. While the bathrooms are often outside the rooms, you'll enjoy a truly authentic experience, learning about woodcarving traditions and connecting with local artisans. This homestay offers a unique and immersive cultural experience in a traditional Newari town.

In Nagarkot, you will stay in a [Nagarkot Community Homestay](#). This peaceful retreat offers a connection to nature, with rooms that are cozy and clean, complemented by home-cooked meals prepared by the host family. Many of the homes feature small backyard gardens, adding a fresh and personal touch to your stay. While the bathrooms may be separate from the rooms, the accommodations provide a welcoming and authentic environment for relaxation after a day of hiking.

The [Namobuddha Resort](#) provides a more luxurious experience, offering beautiful scenic views of the Himalayas and a tranquil atmosphere. The resort offers well-maintained, comfortable rooms and a serene environment, ideal for unwinding and reflecting on your trip. It's a perfect blend of comfort and spiritual connection, located near the famous Namobuddha Monastery.

### Transportation

In order to meet the safety standards, we make sure that the vehicles used during the tours are of high quality and they are in good condition. All safety requirements such as first aid box, fire extinguishers, and seat belts are available in every vehicle. The road captains annually receive First Aid Training provided by Red Cross Society of Bhaktapur, which is a branch of Nepal Red Cross Society. The drivers are well trained to make sure that your journey is safe and smooth.

### Meals

While staying at hotels in Nepal, guests can expect a wide variety of meals ranging from traditional Nepali dishes to popular international cuisines such as Indian, Chinese, and Continental. Most hotels offer buffet breakfasts and à la carte options for lunch and dinner, prepared by professional chefs with a focus on comfort and flavour. Depending upon the lunch place of the day, especially while you are on an excursion, the guide may suggest you some delicacies. The quality of meals prepared may not be of the quality like you may find in big cities of Nepal but they will be delicious and hygienically prepared.

At community homestays, meals are a warm and authentic part of the cultural experience. Guests are served freshly prepared home-cooked meals made with locally sourced ingredients. Typical dishes include dal bhat (lentils and rice), seasonal vegetables, pickles, and sometimes local specialties of the destination. Meals are often shared with the host family, offering a deeper connection to local customs and everyday life.

### *Guide and Support Staff*

The accompanying tour guides and trekking guides are all well trained and well educated. They all have gained their professional license from the Government of Nepal to do tours and trekking guide in Nepal. In addition to their professional license, they are trained to provide magical, unique and unforgettable experiences during their sightseeing tours in historical sites or while trekking. While on trek, our guides go the extra mile to make sure that your foods are being prepared hygienically. Like our road captains, First Aid Training is provided to all our guides. Our guides will not be handing you medicines in case of need but they are trained to provide you with all the assistance you may require in case of emergency until you receive professional medical help.

### *Health*

There are no specific health requirements for entry into Nepal. However, you should consult your doctor for up-to-date information regarding vaccinations, high altitude medication and medications for any reasonably foreseeable illnesses whilst traveling in Nepal. We strongly recommend you to carry a small medication pack that you may need throughout the trip. Be aware that some drugs, including anti-malarial, have side effects at altitude. Please discuss this carefully with your doctor.

### *Money Exchange*

As currency exchange rates in Asia fluctuate often we ask that you refer to the following website for daily exchange rates: [www.xe.com](http://www.xe.com). There are many ATM machines that accept both Visa and MasterCard but these are limited to major cities. Major credit cards are accepted in most shops but they may charge a 2-4% transaction fee.

### *Visas*

Please note it is your responsibility to arrange visas before you travel. Below are the visa requirements at the time of printing. NEPAL: All foreign nationals (except Indians) require a visa to enter Nepal. Visas are obtainable from embassies abroad or on arrival at Kathmandu's Tribhuvan airport. If getting the visa at the airport, be prepared for long queues. You will also need to provide one passport photo and the following fees in US dollars' cash only: single entry visa valid for 15 days - US \$30: Single Entry Visa for 30 days - US \$50 and multiple entry visa valid for 90 days - US \$125.

Please kindly find the link to the on-arrival visa application [here](#). Please print it out and bring it along to submit to the immigration desk along with the exact amount in USD for the visa fee.

### *Visa Extension*

Tourist visa extension is done for a minimum 15 days with USD 45 and USD 3 per day for additional days.

In the case of delay of less than 150 days, an additional USD 5 per day as a late fine.

Nationals of following countries are requested to acquire a Visa prior to their arrival from their nearby Diplomatic missions (Embassies/consulates) of Nepal Government.

- Nigeria
- Ghana
- Zimbabwe
- Swaziland
- Cameroon
- Somalia
- Liberia
- Ethiopia
- Iraq
- Palestine
- Afghanistan
- Syria
- Refugees with travel document

### *Packing List:*

Please kindly find the link below to find the packing list:

<https://travelnepal.com/travel-advice/nepal-packing-list/>

### *Weather:*

Nepal has a generally temperate climate, but varying altitudes lead to distinct variations. The monsoon sweeps up

from India each summer, making mid-June to mid-September humid and wet.

Winter (December-February) winter is cold and you will need to be prepared, but the air is very clear providing the

best mountain views.

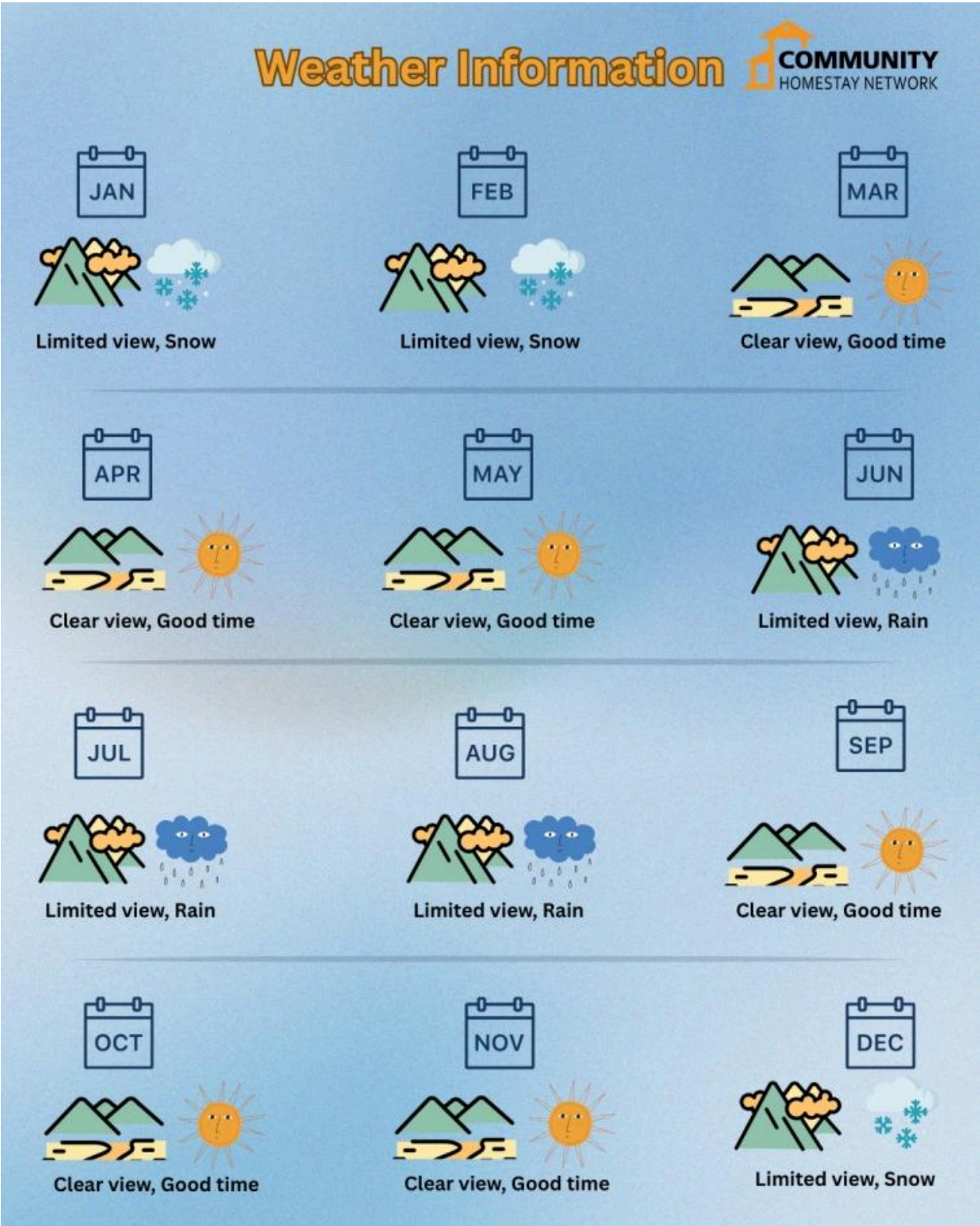
Spring (March-May) Days are increasingly warm; mist and clouds are not uncommon.

Summer (June-August) The monsoon season. It will rain every day, although not all day.

Autumn (September - November) is the most pleasant season, in which days are warm but not hot and skies are clear.

Please note that the weather information is for reference only. Weather cannot be forecasted.





## Booking Terms and Conditions

In order to book any trip(s) with Community Homestay Network, please provide the following details in your email.

- Name or code of the trip(s) you wish to book
- The date you would like to commence your trip (s)
- Any additional night's hotel accommodation that you would like to book before or after your trip

### **For each traveler please provide**

- Full name exactly and completely as it appears in their passport
- Date of Birth
- Gender
- Nationality as per their passport
- Passport number and expiry date

Please read our booking conditions carefully. By booking with us you accept and are bound by these conditions. To confirm a booking, you need to pay a non-refundable deposit. Until your deposit is received your booking cannot be confirmed.

Payment may be made by bank transfer or credit card. Please note 4% additional bank charge will be applicable if you pay by credit card.

### **Responsibility**

When booking with Community Homestay Network (CHN) you understand that CHN runs adventure/cultural trips and that the standards of accommodation, transport, safety, hygiene, telecommunication facilities, level of infrastructure development and medical facilities are not the same as those that you are used to at home or would find on a conventional holiday. This type of travel inherently involves a high level of personal risk, which you fully agree to assume.

You understand that during the course of the trip certain events may occur, including, but not limited to, accident or illness in remote locations without medical facilities, political instability and the forces of nature. You agree to assume all risks associated with the journey to the maximum extent permitted by law.

You acknowledge that travel on a CHN trip requires a degree of flexibility, and understand that the trip's route, accommodation, modes of transport and included activities are subject to change without prior notice due to local circumstances. Should CHN deem it advisable to amend an itinerary for any reason, it may do so by shortening, varying or re-routing any trip. These changes are binding and additional expenses will be charged to you if the reason for any alteration is outside CHN direct control.

While traveling with CHN you agree to accept the authority of the leader or guide at all times. You are aware that travel within a group may involve compromise to accommodate

the diverse desires and physical abilities of group members. You understand that CHN reserved the right to decline, accept or retain any person as a member of the group at any time.

You acknowledge that CHN contracts with a network of companies, government agencies and individuals to assist in the running of its tours. To the best of CHN knowledge, these third parties are qualified to perform the duties they are contracted to perform. However, CHN will not be held liable for any injury, damage, loss, delay or irregularity that may occur due to the behavior of these third parties.

CHN will not accept responsibility or liability for any traveler who contravenes any law or regulation of any country visited.

### **Passports, Permits and Visas**

You must carry a valid passport that contains at least 3 blank pages and remains valid for 6 months beyond the duration of the trip.

You must not change or renew your passport once you have supplied CHN with your passport details as these details will be used by CHN to apply for permits on your behalf. It is your responsibility to obtain the appropriate visas for your trip and CHN cannot accept responsibility if you are refused entry to a country because you lack the correct documentation or have failed to provide CHN with the correct details of your documentation.

### **Cancellation Policy:**

Cancellation by Community Homestay Network

We understand that plans can change, and we aim to offer a fair and transparent cancellation policy. Please review the following guidelines for cancellations:

#### **General Cancellation Policy**

Cancellation by Guests: More than 30 Days Before Arrival: Full refund minus any transaction fees.

15-30 Days Before Arrival: 50% refund of the total booking amount.

Less than 15 Days Before Arrival: No refund.

**Cancellation by Homestay Hosts:** If a homestay host needs to cancel your booking, we will make every effort to find a suitable alternative. If no alternative is available or acceptable, you will receive a full refund.

### **Special Circumstances**

Certain bookings may have different cancellation policies due to exceptional circumstances or promotions. Please refer to the specific terms provided at the time of booking. Refunds



will be at the discretion of CHN if you are involuntarily forced to leave a trip for any reason. No refunds will be made for any accommodation, transport, sightseeing, meals or other services not utilized.

### **How to Cancel**

Email: Send a cancellation request to [reservation@communityhomestay.com](mailto:reservation@communityhomestay.com) with your booking details.

Phone: Call us at +977-01-4519039 to speak with our customer service team.

Online Account: Log into your account on our website, go to your bookings, and follow the cancellation instructions provided.

### **Refund Process**

Refunds will be processed within 14 business days of receiving your cancellation request. The refund will be credited back to the original payment method used for the booking.

### **Non-Refundable Situations**

Refunds will only be provided for no-shows or cancellations made at least 15 days before the scheduled arrival date. No refunds will be made if you voluntarily leave a trip for any reason after the trip has begun.

### **Changes to Booking**

If you need to change your booking, please get in touch with us immediately. We will do our best to accommodate your request, but changes are subject to availability and may incur additional charges.

### **Contact Us**

Email: [info@communityhomestay.com](mailto:info@communityhomestay.com)

By booking with Community Homestay Network, you acknowledge that you have read and understood this Inquiry and Cancellation policy and agree to the terms and conditions outlined herein.

### **Booking Amendments**

Once your booking has been confirmed any changes to the itinerary and/or departure date may result in additional costs which will be passed on to the traveler.

### **Last Minute changes**

Due to the procedures for applying for and obtaining permits and visa authorization, it may not be possible to make any amendments to your booking within 21 days of departure.

### **Insurance**

Travel insurance is compulsory for all CHN travelers. Your travel insurance must provide cover against personal accident, medical expenses, emergency evacuation, repatriation and personal liability. We also recommend that it cover cancellation, curtailment and loss of luggage and personal effects. You will not be permitted to join any Community Homestay Network trip unless you can show proof of insurance. Loss of deposit applies to all cancelled reservations. Cancellation insurance is strongly recommended.

**Thank You**

Thank you for choosing a journey that uplifts people, preserves culture, and respects Mother Nature. When you travel with us, you support a movement, not just a destination.





## Community Homestay Network

Lal Durbar Marg, Kathmandu, Nepal

[www.communityhomestay.com](http://www.communityhomestay.com)

[info@communityhomestay.com](mailto:info@communityhomestay.com)



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