

Trip Overview

Namaste! Welcome to a Journey That Means More

At Community Homestay Network (CHN), we invite you to experience travel that goes beyond sightseeing. We are a social enterprise redefining tourism in Nepal by connecting travelers with local communities through immersive, responsible, and meaningful experiences.

Working with over 50 villages across the country, our Community Circuits offer curated, multi-day journeys that celebrate culture, food, and craft—guided by the very people who call these places home. Hosted in warm, welcoming homestays and guided by locals—many of them women—these circuits are more than just holidays. They are transformative exchanges that generate real impact. We had the immense honor to be recognized as one of Time Magazine's 'The World's Greatest Places of 2025'! This honor has strengthened our commitment to provide authentic cultural experiences and responsible tourism in Nepal.

Why Our Circuits Matter: Travel with Purpose

Our circuit is thoughtfully designed to offer local experiences with local people at the centre while also keeping your needs and comfort in mind. This mix lets you enjoy the familiar amenities of hotels with their own unique character while also experiencing the warmth and hospitality of Nepali homes across diverse cultures. Every circuit you join contributes directly to:

- **Preserving Indigenous Cultures:** Your journey helps safeguard traditional customs, languages, festivals, and ways of life of the Aathpahariya community.
- **Empowering Women:** Many of our hosts, guides, and even drivers are women—challenging norms and leading their communities through tourism.
- **Strengthening Local Economies:** We ensure fair wages and community ownership, meaning your money stays where it's most needed—in the communities.
- **Promoting Sustainable Practices:** We say use electric or hybrid vehicles where possible, and champion low-impact travel that respects the land.

- Fostering Intergenerational Learning: Join locals in cooking traditional meals, learning age-old crafts, and hearing stories passed down through generations.
- These aren't just trips—they're investments in people, culture, and the planet.

Real People. Real Impact.

In 2024 alone, we welcomed over 7,900 travelers from 45 countries, impacting 1,996 individuals, including 916 women across 28 communities. These travelers didn't just visit—they shared meals, built relationships, and contributed to long-term change.

Through tourism, we also provide training in leadership, hospitality, and entrepreneurship. To date, we've formed 46 partnerships with businesses, local governments, and impact-driven organizations to further inclusive, community-led development.

By choosing this Community Circuit, you're supporting livelihoods, celebrating culture, and becoming part of a movement.

Welcome to travel that transforms—for you and for the communities you visit.

More on the trip

Eastern Nepal remains a hidden gem, largely undiscovered by tourists. It is blessed with a pristine nature that remains untouched by external influences. Some parts of the Kathmandu valley, including some villages and towns, have yet to be explored. Contrasting with the frequently visited regions, these unexplored towns, villages, and communities are a haven where you can encounter breathtaking landscapes, witness unique lifestyles, and connect with remote communities.

Dhankuta is a hill town that offers a stunning view of Himalayan peaks on a fair day. It is known for its warm hospitality and observing the rural lifestyle. Visit Cholung Park, which displays traditional Limbu community houses. Get to know the indigenous Aathpahariya community of Dhankuta in Khambela and Sipting with Dhol Nach, along with the conventional snacks. It is an ideal destination for people seeking a peaceful retreat and witnessing traditional music and dance performances.

Visit Janakpur, founded in the early 18th century atop the ruins of the ancient Videha dynasty capital; it is a revered religious centre in Nepal. The city's temples, notably the Janaki Mandir, dedicated to Goddess Sita, showcase stunning Hindu-Koiri Nepali architecture. Experience Mithila art and local cuisines at Mithila Thali by Chef Santosh Shah, Master Chef.

Travel to Panauti Community Homestay, a successful women empowerment model and women-led community homestay. Here, you can experience being part of a family and learn about their daily lifestyle. Explore Panauti with a bike tour around the ancient Newari town, dress up in the local attire, and cook traditional Newari food with the host family.

While returning to Kathmandu, a brief stop at Kirtipur, an off-the-beaten-path Newari town, is a must with its historical treasures hidden in its narrow alleys. Local experts will introduce you to the ancient art of writing in Ranjana Lipi script using bamboo pens and ink on canvas paper. Enjoy traditional Newari refreshments and dishes like Sagun and Samay Baji. As the writing and feasting conclude, take away your framed Ranjana script as a special keepsake.

"Responsible tourism in Dhankuta is being implemented through the HI-GRID Project, supported by the Australian Government and led by ICIMOD. This initiative is a collaborative effort between Dhankuta Municipality, Chhathar Jorpati Rural Municipality, Community Homestay Network, Smart Paani, and HUSADEC."

What Sets This Circuit Apart

- Electric and hybrid vehicles wherever possible for lower emissions
- Women in leadership
- Community Homestays owned and operated by local communities
- Farm-to-table meals, organic gardens, and local wine
- Slow-paced travel that fosters deep connection and reflection

Highlights

- Engage with local communities and adopt sustainable practices to gain a deeper understanding of climate action.

- Witness Water Conservation Efforts and learn how you can be part of the solution while at Dhankuta.
- Enjoy the stunning views and landscape while driving to the eastern part of Nepal
- Explore the unique architecture of the Orange Town of Dhankuta through a guided tour led by a local
- Observe the traditional Limbu houses at Cholung Park, which have been maintained as a small museum
- Enjoy a cultural feast of unique cuisine and a cultural program showcased by the Aathpahariya community at Sipting
- Experience scenic Chuliban- Khambela hike with stunning views of the Tamor and Kanchenjunga ranges and enjoy a local lunch at Khambela.
- Participate in a farm-to-table experience at Kachide Community Homestay
- Engage in a Mithila painting session with the local artisans and visit the sacred Janaki Temple while at Janakpur
- Stay at Panauti Community Homestay and go for a Panauti Bike Tour with a local guide from Panauti Bike Station around the old town and the nearby villages
- Explore Kirtipur with local hosts, learn Ranjana Lipi script, and enjoy a local Aila (liquor) tasting while knowing the efforts to preserve this ancient script.

Impact Footprint

- **Women-Led Community Tourism**
Support and participate in women-led community tourism initiatives, such as community homestays, local experiences, and cultural performances. These initiatives support women's entrepreneurship by providing leadership roles and opportunities to share their culture and skills, enriching the travel experience for visitors while promoting community empowerment.
- **Economic Empowerment**
Engage with local artisans and residents in communities through Mithila art workshops and Ranjana Lipi workshop that preserve and promote art and tradition. By participating in these experiences, travellers contribute to the livelihoods of artisans and locals while sustainably maintaining traditional activities and cultural heritage.

- **Indigenous Empowerment**
Connect with the culture of the indigenous Aathpahariya people, supporting the preservation of their cultural identity and creating economic opportunities through cultural exchange. This engagement fosters mutual respect and understanding, enriching the travel experience.
- **Climate Action**
Visits to water harvesting sites in Dhoje Danda are made in order to understand its sustainable water management practices, with a corresponding contribution toward environmental sustainability, making Dhankuta resilient against water deficiency.
- **Local Economic Support**
Explore Dhankuta with local guides, supporting community-based tourism that helps preserve traditional architecture and vibrant culture. This engagement strengthens the local economy while fostering a deeper connection between travellers and residents.

ITINERARY

Day 01: ARRIVAL

Activities: International Airport Arrival Transfer, Sound Healing and Dinner at Avata Wellness

Accommodation: Traditional Comfort or Similar

Welcome to Nepal!! As you exit baggage claim/customs on arrival at Kathmandu Airport, there will be a security check who will be collecting your baggage tag. Please note that there are trolleys available at the airport which are free to use.

As you walk down the tunnel to the arrival lounge, you will find many people showing various placards and waiting anxiously. Please do not get confused and look out for our airport representative who will be amongst the crowd waiting to welcome you with your name written on the placard. Our airport representative will assist you with your vehicle.

You will be received with a placard having your name in the arrival hall. The luggage will be loaded in the car and you will be transferred to the hotel in Kathmandu.

After check-in, you can take the time to freshen up before you move to Avata Wellness, for a sound healing session to recover from the jet lag. Avata is one of the best wellness centers in Kathmandu with a serene environment, trained practitioners and instructors.

Sound healing is an ancient practice that uses vibrations from instruments like singing bowls, gongs, and chants to promote well-being. Rooted in Himalayan and Tibetan traditions, it aims to restore balance by harmonizing the body's energy centers.

The sound healing is followed by an orientation dinner at Nourish by Avata.

Thereafter, you will be transferred back to your hotel.

Traditional Comfort Boutique Hotel blends Nepalese traditional hospitality and architecture with modern amenities for a truly enriching experience. Committed to sustainability, it supports the local economy while reducing environmental impact through measures like eliminating single-use plastics and using solar energy. The hotel's name reflects its dedication to preserving cultural values while offering contemporary comfort. Guests enjoy genuine Nepali hospitality while contributing to responsible tourism.

Day 02: DHANKUTA

Activities: Flight to Biratnagar, Drive to Dhankuta

Drive Duration: 3-4 hours approx.

Accommodation: Hotel Murchunga International or Similar

Meals Included: Breakfast

Following breakfast, you will be transferred to the airport for your flight to Biratnagar. On arrival at Biratnagar Airport, a vehicle will be ready to transfer you to Dhankuta. Dhankuta is a charming hill town in eastern Nepal known for its rich mix of ethnic communities, traditional houses, and vibrant local markets. Surrounded by tea gardens and lush hills, it offers a peaceful escape with panoramic views of the Himalayas. The area is also a cultural gateway to eastern Nepal, where visitors can experience authentic Rai and Limbu heritage.

Once you are checked in at the Hotel Murchunga, which is located close to the main bazaar area, take a brief orientation walk around your accommodation to get to know your surroundings better. Afterwards, you will have time to yourself to rest for the day.

Hotel Murchunga offers a welcoming stay in the heart of Dhankuta, blending simple comfort with local charm. Rooms are clean and airy, with lovely views of green hills and terraced farms. The friendly staff go out of their way to make guests feel at home, serving tasty, freshly prepared meals with local flavors. It's an ideal base to relax after exploring Dhankuta Bazaar or nearby hiking trails, providing a peaceful atmosphere that lets you soak in the natural beauty and slow pace of this hill town.

Day 03: DHANKUTA

Activities: Sunrise at Dhoje Danda, Cholung Park Visit, Orange Town Walk

Hike Duration: 3-3.5 hours approx.

Accommodation: Hotel Murchunga International or Similar

Meals Included: Breakfast

Wake up early in the morning where you will be going for an easy short walk to Dhoje Danda. Renowned for its spectacular sunrises and sunsets, this tranquil hilltop provides a serene escape amidst the natural beauty of eastern Nepal. On a clear day, you will be able to see the Makalu, Kumbhakarna and Kanchenjunga ranges from the hill top. You will be ascending steep uphill stairs before you reach the viewpoint of the sunrise. After breakfast, you will be driving to Cholung Park- which celebrates the rich history and heritage of Limbu community. You will see a lot of the Limbu community's traditional houses, and the small museum displays ancient manuscripts, coins, and tools.

Shortly after, you will be going for a walk to observe the orange city, architecture of the Newari and Aathpahariya communities and the nearby Ganesh Temple and Nishan Temple which holds a significant religious importance for locals and visitors alike. During this walk, you will also learn about local efforts to preserve heritage through architecture and traditions, and how the diverse ethnic community has come together to preserve their cultures.

Day 04: DHANKUTA

Activities: Chuliban- Khambela Hike, Transfer to Sipting, Cultural Feast at Sipting

Community Homestay

Drive Duration: 30 mins approx.

Walk Duration: 1.5- 2 hours approx.

Accommodation: Hotel Murchunga International or Similar

Meals Included: Breakfast, Lunch, Dinner

After breakfast, start your day with a short drive to Chuliban- a scenic hill where you can observe Dhankuta, then hike onwards to Khambela. On the way, you will be visiting a view tower where a great view of the Tamor and the Kanchenjunga ranges can be seen on a clear day. You will also find scattered houses along the way, which all belong to the families of the indigenous Aathpahariya community.

Khambela, a hillside village in Dhankuta, is home to the indigenous Aathpahariya community, offering visitors traditional organic meals served on leaf plates and showcasing the effort to sustainable practices, such as rainwater harvesting and spring revival, which have significantly improved local livelihoods.

On arrival, you will be welcomed by the Aathpahariya community at Khambela, followed by a warm local lunch while getting to know them better. After a short excursion, you will drive back to Dhankuta for a visit to Kachide. In the early evening, you will participate in a farm-to-table experience with the hosts. Pick your own ingredients directly from the nearby garden and prepare your dinner for the night together with the hosts. The hosts will guide you to make dishes from scratch.

In the late afternoon, you will be visiting another Aathpahariya community located at Sipting Community Stay. Followed by a warm welcome, you will be treated to delicious local snacks and their signature drink. In the evening, the locals will come together and you will be joining in the Dhol Nach showcased by the Aathpahariya community in Sipting Community Homestay. You will end the day with a cultural dinner that the locals have prepared, featuring their traditional snacks and drinks.

Day 05: JANAKPUR

Activities: Drive to Janakpur, Dinner at Mithila Thali

Hike Duration: 8-9 hrs approx.

Accommodation: Mithila Yatri Niwas or Similar

Today you will be travelling to Janakpur, where the Janaki Temple and Mithila Art is a massive highlight. It is sacred city famed as the birthplace of Goddess Sita, and its serene ponds, bustling bazaars, and strong Maithili culture make it a unique blend of devotion and tradition.

Janakpur isn't just about temples—it's a vibrant center of Maithili culture. As you explore, you'll come across colorful Mithila art adorning walls, streets, and even rickshaws, showcasing the community's artistic traditions and storytelling through intricate patterns and symbolism.

Once you arrive, you'll check in at your hotel and unwind. To end the day, you'll enjoy a traditional dinner at Mithila Thali by Chef Santosh Shah, winner of MasterChef: The Professionals – The Rematch in 2021. His dishes bring a refined twist to age-old Maithili recipes, offering you a delicious and memorable introduction to Janakpur's culinary heritage.

Mithila Yatri Niwas offers a comfortable and culturally rich stay in Janakpur. The rooms are simple yet clean, decorated with touches of local Mithila art that give a warm, welcoming feel. Guests appreciate the friendly staff who share stories about the city's heritage and help arrange temple visits or local experiences. The on-site restaurant serves tasty local and vegetarian meals. It's the perfect spot to unwind after exploring Janaki Temple, local ponds, and the colorful streets of Janakpur.

Day 06: PANAUTI

Activities: Mithila Painting, Transfer to Panauti Community Homestay

Drive Duration: 6-7 hour approx

Accommodation: Panauti Community Homestay

Meals Included: Breakfast, Dinner

Following breakfast, experience Mithila Art, where intricate designs, vibrant colours and distinctive art techniques grab the attention of the viewers from afar with the artisans. This ancient folk art features intricate geometric patterns, natural motifs, and mythological narratives painted with colours prepared by the artisans from a few base colours.

After that, You will continue moving towards Panauti Community Homestay. The hosts will be ready to welcome you on your arrival. Panauti is a mix of old towns full of Newari architecture and temples. Going to the outskirts, you will find modern houses surrounded by farm fields. The women-led homestay of Panauti has been a leading example for many community homestays across Nepal.

Panauti Community Homestay open their homes to share traditional cuisine, stories, and customs passed down through generations. Explore medieval temples, narrow brick alleys, and vibrant markets with your host as guide, gaining an insider's view of Newari culture. The rooms are simple yet clean, with a mix of Western and squat-style shared washroom facilities used by both guests and the host family. It's an immersive cultural journey where genuine connections are made over shared meals and conversations.

Day 07: PANAUTI

Activities: Panauti Bike Tour, Cultural Program

Bike Tour Duration: 3-3.5 hours

Accommodation: Panauti Community Homestay

Meals Included: Breakfast, Lunch & Dinner

Shortly after breakfast, enjoy a bicycle tour of the countryside and ride through three indigenous towns: Panauti, Bhandari gaun and Khopasi. Explore small temples, peddle through potato fields, and cross a suspension bridge. And try a cup of Nepali masala tea before you head back to the old town of Panauti. The tour will be led by a seasoned guide from Panauti Bike Station- a ripple effect of the success of Panauti Community Homestay.

In the evening, the hosts will help you dress like locals so you can be ready for a cultural program put together by the younger generation and feel free to add in your flair during the celebrations.

Day 08: KATHMANDU

Activities: Drive to Kirtipur, Ranjana Lipi and Aila Experience, Transfer to Kathmandu

Drive Duration: 1 hr 45 mins approx.

Accommodation: Traditional Comfort or Similar

Meals Included: Breakfast, Lunch

With a warm farewell from your hosts at Panauti, you will be traveling to Kirtipur. Kirtipur is one of the oldest Newari towns in Nepal. Home to the Newari community, enjoy local Newari food, catch views of the mountains and Kathmandu Valley, and visit the city's many temples and stupas with the hosts.

Shortly after, you will learn to write an ancient Newari Script, Ranjana Lipi with an experienced instructor. Taste a local alcoholic drink 'Aila' while you are learning to write the letters and also enjoy a Newari Set meal, Samay Baji. This meal is a 'must have' in festivities for the Newari Communities. You will be writing using traditional bamboo pens with ink along with enjoying delicious Newari cuisine. At the end, have a word of your choice in Ranjana script framed as a special memento.

Your evening ends back in Kathmandu at Traditional Comfort or a similar heritage-inspired hotel, offering a calm and cozy retreat after a day immersed in culture and creativity.

Day 09: DEPARTURE

Activities: Departure Transfer

Meals Included: Breakfast

As per airlines regulation, travelers need to check in at their respective airlines counter at around 3 hours before the scheduled flight time.

Your booked airport transfer will be at your hotel, ready to take you to the airport. Depending upon the traffic on the road, the drive from your hotel to the airport may take around 30 minutes or more.

At the airport, security will check for your flight ticket - either hard copy or on your mobile along with your passport before you are allowed to enter the departure hall.

Trip Cost Includes

All the mentioned ground transfers
Escorting guide for 8 Days
Kathmandu to Biratnagar Flight
Sound Healing at Avata Wellness Centre and Dinner at Nourish
2 nights at Hotel in Kathmandu in BB Basis
2 Night at Panauti Community Homestay in Full Board Basis
3 nights at Hotel in Dhankuta in BB Basis
1 nights at Hotel in Janakpur in BB Basis
Entrance Fees for Cholong Park and Panauti
Cultural Feast at Sipting Community Homestay
Local Guide for Orange Town Walk and Chuliban-Khambela Hike
Cultural Program at Panauti Community Homestay
Lunch at Khambela
Dinner at Mithila Thali
Mithila Painting Experience
Ranjana Lipi and Aila Experience in Kirtipur
Panauti Bike Tour with Local Guide

Trip Cost Does not Includes

Personal expenses such as drinks, snacks, laundry, and souvenirs
International airfare to/from Nepal
Nepal visa fees
Personal travel insurance
Meals not mentioned in the itinerary
Tips and gratuities for guides and drivers
Emergency evacuation or medical costs (if required)
Any services not mentioned under "What's Included"

Additional Information

Accommodation

In Kathmandu, you'll stay at Traditional Comfort, offering a comfortable and convenient base for city exploration. These properties reflect Nepalese heritage while providing modern amenities such as quality bedding and Wi-Fi. They are well-located in the heart of Kathmandu, giving you easy access to local landmarks and ensuring a reliable and restful stay.

In Dhankuta, you will stay at Hotel Murchunga International, which is easily accessible to Dhankuta Bazaar. The hotel rooms offer modern facilities with good beddings, Wi Fi and hot showers. It's a peaceful yet well-connected base for exploring the nearby indigenous villages, and Koshi region landmarks.

In Janakpur, you will be staying in Mithila Yatri Niwas. Immerse in Maithili culture at this vibrant hotel, steps from Janaki Mandir. With hand-painted Mithila art adorning its walls, the hotel room offers comfortable, culturally immersive stays that include modern amenities such as air-conditioned rooms, free Wi-Fi, and attached bathrooms with hot showers.

In Panauti Community Homestay, the stay offers simple but comfortable rooms in local family homes with clean bedding and shared bathrooms. Guests enjoy freshly prepared Newari meals in a welcoming family atmosphere. Though facilities are basic, the charm lies in the personal attention from hosts, cultural immersion, and easy access to explore Panauti's beautifully preserved heritage sites. Ideal for travelers seeking authentic experiences beyond the typical tourist trail.

Meals

While staying at hotels in Nepal, guests can expect a wide variety of meals ranging from traditional Nepali dishes to popular international cuisines such as Indian, Chinese, and Continental. Most hotels offer buffet breakfasts and à la carte options for lunch and dinner, prepared by professional chefs with a focus on comfort and flavour. Depending upon the lunch place of the day, especially while you are on an excursion, the guide may suggest you some delicacies. The quality of meals prepared may not be of the quality like you may find in big cities of Nepal but they will be delicious and hygienically prepared.

At community homestays, meals are a warm and authentic part of the cultural experience. Guests are served freshly prepared home-cooked meals made with locally sourced ingredients. Typical dishes include dal bhat (lentils and rice), seasonal vegetables, pickles, and sometimes local specialities of the destination. Meals are often shared with the host family, offering a deeper connection to local customs and everyday life.

Transportation

In order to meet the safety standards, we make sure that the vehicles used during the tours are of high quality and they are in good condition. All safety requirements such as first aid box, fire extinguishers, and seat belts are available in every vehicle. The road captains annually receive First Aid Training provided by Red Cross Society of Bhaktapur, which is a branch of Nepal Red Cross Society. The drivers are well trained to make sure that your journey is safe and smooth.

Guide and Support Staff

The accompanying tour guides and trekking guides are all well trained and well educated. They all have gained their professional license from the Government of Nepal to do tours and trekking guide in Nepal. In addition to their professional license, they are trained to provide magical, unique and unforgettable experiences during their sightseeing tours in historical sites or while trekking. While on trek, our guides go the extra mile to make sure that your foods are being prepared hygienically. Like our road captains, First Aid Training is provided to all our guides. Our guides will not be handing you medicines in case of need but they are trained to provide you with all the assistance you may require in case of emergency until you receive professional medical help.

Health

There are no specific health requirements for entry into Nepal. However, you should consult your doctor for up-to-date information regarding vaccinations, high altitude medication and medications for any reasonably foreseeable illnesses whilst traveling in Nepal. We strongly recommend you to carry a small medication pack that you may need throughout the trip. Be aware that some drugs, including anti-malarial, have side effects at altitude. Please discuss this carefully with your doctor.

Money Exchange

As currency exchange rates in Asia fluctuate often we ask that you refer to the following website for daily exchange rates: www.xe.com. There are many ATM machines that accept both Visa and MasterCard but these are limited to major cities. Major credit cards are accepted in most shops but they may charge a 2-4% transaction fee.

Visas

Please note it is your responsibility to arrange visas before you travel. Below are the visa requirements at the time of printing. NEPAL: All foreign nationals (except Indians) require a visa to enter Nepal. Visas are obtainable from embassies abroad or on arrival at Kathmandu's Tribhuvan airport. If getting the visa at the airport be prepared for long queues. You will also need to provide one passport photo and the following fees in US dollars' cash only: single entry visa valid for 15 days - US \$30: Single Entry Visa for 30 days - US \$50 and multiple entry visa valid for 90 days - US \$125.

Please kindly find the link to the on-arrival visa application here. Please print it out and bring it along to submit to the immigration desk along with the exact amount in USD for the visa fee.

Visa Extension

Tourist visa extension is done for a minimum 15 days with USD 45 and USD 3 per day for additional days.

In the case of delay of less than 150 days, an additional USD 5 per day as a late fine.

Packing List

Please kindly find the link below to find the packing list:

<https://travelnepal.com/travel-advice/nepal-packing-list/>

Weather

Nepal has a generally temperate climate, but varying altitudes lead to distinct variations. The monsoon sweeps up from India each summer, making mid-June to mid-September humid and wet.

Winter (December-February) winter is cold and you will need to be prepared, but the air is

very clear providing the best mountain views.

Spring (March-May) Days are increasingly warm; mist and clouds are not uncommon.

Summer (June-August) The monsoon season. It will rain every day, although not all day.

Autumn (September - November) is the most pleasant season, in which days are warm but not hot and skies are clear.

Please note that the weather information is for reference only. Weather cannot be forecasted.

Weather Information



Limited view, Snow



Limited view, Snow



Clear view, Good time



Clear view, Good time



Clear view, Good time



Limited view, Rain



Limited view, Rain



Limited view, Rain



Clear view, Good time



Clear view, Good time



Clear view, Good time



Limited view, Snow

Booking Terms and Conditions

In order to book any trip(s) with Community Homestay Network, please provide the following details in your email.

- Name or code of the trip(s) you wish to book
- The date you would like to commence your trip (s)
- Any additional night's hotel accommodation that you would like to book before or after your trip

For each traveler please provide

- Full name exactly and completely as it appears in their passport
- Date of Birth
- Gender
- Nationality as per their passport
- Passport number and expiry date

Please read our booking conditions carefully. By booking with us you accept and are bound by these conditions. To confirm a booking, you need to pay a non-refundable deposit. Until your deposit is received your booking cannot be confirmed.

Payment may be made by bank transfer or credit card. Please note 4% additional bank charge will be applicable if you pay by credit card.

Responsibility

When booking with Community Homestay Network (CHN) you understand that CHN runs adventure/cultural trips and that the standards of accommodation, transport, safety, hygiene, telecommunication facilities, level of infrastructure development and medical facilities are not the same as those that you are used to at home or would find on a conventional holiday. This type of travel inherently involves a high level of personal risk, which you fully agree to assume.

You understand that during the course of the trip certain events may occur, including, but not limited to, accident or illness in remote locations without medical facilities, political instability and the forces of nature. You agree to assume all risks associated with the journey to the maximum extent permitted by law.

You acknowledge that travel on a CHN trip requires a degree of flexibility, and understand that the trip's route, accommodation, modes of transport and included activities are subject to change without prior notice due to local circumstances. Should CHN deem it advisable to amend an itinerary for any reason, it may do so by shortening, varying or re-routing any trip. These changes are binding and additional expenses will be charged to you if the reason for any alteration is outside CHN direct control.

While traveling with CHN you agree to accept the authority of the leader or guide at all times. You are aware that travel within a group may involve compromise to accommodate the diverse desires and physical abilities of group members. You understand that CHN reserved the right to decline, accept or retain any person as a member of the group at any time.

You acknowledge that CHN contracts with a network of companies, government agencies and individuals to assist in the running of its tours. To the best of CHN knowledge, these third parties are qualified to perform the duties they are contracted to perform. However, CHN will not be held liable for any injury, damage, loss, delay or irregularity that may occur due to the behavior of these third parties.

CHN will not accept responsibility or liability for any traveler who contravenes any law or regulation of any country visited.

Passports, Permits and Visas

You must carry a valid passport that contains at least 3 blank pages and remains valid for 6 months beyond the duration of the trip.

You must not change or renew your passport once you have supplied CHN with your passport details as these details will be used by CHN to apply for permits on your behalf. It is your responsibility to obtain the appropriate visas for your trip and CHN cannot accept responsibility if you are refused entry to a country because you lack the correct documentation or have failed to provide CHN with the correct details of your documentation.

Cancellation Policy

Cancellation by Community Homestay Network

We understand that plans can change, and we aim to offer a fair and transparent cancellation policy. Please review the following guidelines for cancellations:

General Cancellation Policy

Cancellation by Guests: More than 30 Days Before Arrival: Full refund minus any transaction fees.

15-30 Days Before Arrival: 50% refund of the total booking amount.

Less than 15 Days Before Arrival: No refund.

Cancellation by Homestay Hosts: If a homestay host needs to cancel your booking, we will make every effort to find a suitable alternative. If no alternative is available or acceptable, you will receive a full refund.

Special Circumstances

Certain bookings may have different cancellation policies due to exceptional circumstances or promotions. Please refer to the specific terms provided at the time of booking. Refunds will be at the discretion of CHN if you are involuntarily forced to leave a trip for any reason. No refunds will be made for any accommodation, transport, sightseeing, meals or other services not utilized.

How to Cancel

Email: Send a cancellation request to reservation@communityhomestay.com with your booking details.

Phone: Call us at +977-01-4519039 to speak with our customer service team.

Online Account: Log into your account on our website, go to your bookings, and follow the cancellation instructions provided.

Refund Process

Refunds will be processed within 14 business days of receiving your cancellation request. The refund will be credited back to the original payment method used for the booking.

Non-Refundable Situations

Refunds will only be provided for no-shows or cancellations made at least 15 days before the scheduled arrival date. No refunds will be made if you voluntarily leave a trip for any reason after the trip has begun.

Changes to Booking

If you need to change your booking, please get in touch with us immediately. We will do our best to accommodate your request, but changes are subject to availability and may incur additional charges.

Contact Us

Email: info@communityhomestay.com

By booking with Community Homestay Network, you acknowledge that you have read and understood this Inquiry and Cancellation policy and agree to the terms and conditions outlined herein.

Booking Amendments

Once your booking has been confirmed any changes to the itinerary and/or departure date may result in additional costs which will be passed on to the traveler.

Last Minute changes

Due to the procedures for applying for and obtaining permits and visa authorization, it may not be possible to make any amendments to your booking within 21 days of departure.

Insurance

Travel insurance is compulsory for all CHN travelers. Your travel insurance must provide cover against personal accident, medical expenses, emergency evacuation, repatriation and personal liability. We also recommend that it cover cancellation, curtailment and loss of luggage and personal effects. You will not be permitted to join any Community Homestay Network trip unless you can show proof of insurance. Loss of deposit applies to all cancelled reservations. Cancellation insurance is strongly recommended.

Thank You

Thank you for choosing a journey that uplifts people, preserves culture, and respects Mother Nature. When you travel with us, you support a movement, not just a destination.